

# Deliveroo Noticeboard

Last update: 27 Jun 2025

GMB: the union for riders

## **GMB CALLS FOR CALM AND CONSISTENT LEADERSHIP OVER ACCOUNT RENTING/SUBSTITUTION**

**Posted on: 27 June 2025**

Dear members,

There have been numerous media reports on the issue of account renting/substitution this week.

GMB believes that the discussion of this issue requires calm and mature leadership, without resorting to inflammatory language or racial profiling.

We are aware that the Government is meeting industry operators shortly and we call on them all to show leadership on this issue.

GMB is also calling to be part of this conversation – we were the driving force behind the Modern Slavery Act, which seeks to protect the vulnerable, and we condemn any exploitation via account renting/substitution in the food delivery industry.

Our members have expressed their concerns about exploitation via account renting/substitution, the impact that has on everyone in the industry and the Government needs to hear their perspective on this issue.

We have also written to all the main food delivery operators to ask what plans they are putting in place to protect couriers in the event that violence occurs again in our communities.



Lastly, we are seeking to meet with the Government too to make sure that the voice of members is also heard in this important debate.

We will endeavour to keep members updated on progress.

Yours in union,

**GMB National Reps & GMB National Officer**

## **Deliveroo Shareholders' Offer By DoorDash – 6 May 2025**



**Posted on: 6 May 2025**

*DELIVEROO RECOMMENDS THAT SHAREHOLDERS ACCEPT OFFER MADE BY DOORDASH*

*Dear Members*

*As you may have read, Deliveroo is now recommending to its shareholders that they accept the DoorDash offer to buy the business.*

*Before our meeting with the company last Wednesday, the DoorDash offer was publicised and Reps asked a number of questions about the situation.*

*Unfortunately, due to legal restrictions regarding takeover rules in the UK, Deliveroo was unable to answer questions in any great detail at that time.*

*It may be frustrating to find out the news through the media, but again there are strict rules in place regarding takeovers.*

*We have reached out to Deliveroo to understand if any change is to be expected and have been reassured that the relationship will be maintained – similar to comments made in the Guardian today too.*

*Currently we do not expect anything to change overnight and would not like to speculate as to what might change in the longer term, but we can assure you that as information becomes made available to us, we will share it with you.*

Yours in union,

**GMB NATIONAL REPS GMB NATIONAL OFFICER**



**Posted on: 2 April 2025**

Dear Members,

We hope you are well.

Following our recent member survey on fares and costs we have met with the Company twice after which they made the following proposal.

### **PAYFLOOR**

Lifting the minimum hourly payment or 'Payfloor' to £12.30 per hour + hourly transport costs meaning:

- Bike users moving from £12.10 to £12.40
- e-bike users moving from £12.19 to £12.49
- Scooter, moped and motor bike users moving from £13.52 to £13.82
- Car users moving from £16.27 to £16.57

This represents a proposed increase of 30p on top of the previous hourly payment.

### **RESTAURANT WAITING TIME (WAR)**

GMB has consistently raised WAR with the Company as key area of member concern.

In response the Company has committed to pilot an app feature that pays riders for excessive wait at restaurant.

The pilot will commence in Q4 this year:

- Starting with all Editions and Hop sites, before scaling more widely to restaurants in Q1 2026.
- Continued roll out of 'order ready' and 'rider check-in' features – these need to be



implemented to make any payment for excessive wait time work

- Riders will also need an NFC compatible device
- Payments would be made on the regular invoicing cycle.

## OFFBOARDING

Offboarding is still an area of member concern, in response to GMB consistently raising it at our regular meetings the Company have agreed a joint review our offboarding process. In particular GMB wants to improve the information provided to riders throughout the process to aid rider appeals. At the moment GMB is re-platforming nearly 30% of members but we obviously want to continue to improve that.

## COSTS

These were part of GMB's member claim and the Company have proposed to review them in Q3 on the anniversary of their introduction.

## GMB VIEW

Your GMB National Reps believe that the proposed restaurant waiting time pilot is a very positive initiative as this is an issue that many members raise with them, and if successfully rolled out would be very welcome. The payment of costs is still an important component of member earnings so the Q3 review will also be welcome opportunity to seek further increases. This is balanced however by the proposed 30p uplift which is short of members feedback on the initial pay survey.

We will be sending around a short member survey on the Company proposal by SMS to gauge the view of members, or you can complete it here: <https://forms.office.com/e/C2LFPMcZ8D>

Yours in union,

**GMB National Deliveroo Reps & GMB National Officer**

## GMB MEMBER SURVEY – HEALTH AND SAFETY LAWS AND ANTI-RACISM



**Posted on: 18 March 2025**

Dear members,



Racism in any workplace is a serious health and safety issue.

In the Summer of 2024 workers were attacked by racist rioters because of their (perceived) ethnic background or faith, and the risk for global majority workers has not gone away this year.

We cannot allow this to happen again.

That's why GMB is surveying its drivers, riders and couriers members on how the riots impacted them, so we can focus on building future solidarity, and identifying what responsibilities Platform Operators may have under the Health and Safety at Work Act 1974 to provide safe workplaces.

The evidence from this survey will also be used in a Special Report to GMB Congress 2025 on Anti-Racism.

It is vital that you complete the survey so we can stand together against racism and improve safety in all workplaces.

Please complete the survey here: <https://www.gmb.org.uk/race-riots-survey>

Yours in union,

GMB NATIONAL DELIVEROO, UBER AND UBER EATS REPRESENTATIVES

GMB NATIONAL OFFICER

## DELIVEROO EARNINGS MEETING UPDATE



**Posted on: 13 March 2025**

Dear Members,

This is a short update to let you know that we presented your feedback on earnings to Deliveroo yesterday in our talks.

Each side raised points that we are each taking away to consider and we have agreed to meet next Wednesday with a view to finishing the talks then.

We will consult members on a final position once it is put to GMB Reps.



Yours in union,

**GMB Deliveroo National Reps & GMB National Officer**

## 2025 EARNINGS AND EXPENSES TALKS WITH DELIVEROO



**Posted on: 10 March 2025**

*Dear members,*

*We hope that you are all well.*

*As you may be aware Deliveroo has an agreement on a 'Pay Floor' with GMB.*

*This 'Pay Floor' is meant to act as a safety net to prevent orders falling below a certain amount of money, based on the estimated time of an order, but*

*does not affect the dynamic pricing within the app in any other way.*

*For more information on the pay floor Deliveroo National Rep, Martin, has put together a video (see bottom of posting)*

### **CURRENT EARNINGS AND EXPENSES**

- *PAY FLOOR £12 p/h*
- *CAR EXPENSES £4.27 p/h*
- *SCOOTER EXPENSES £1.52 p/h*
- *E-BIKE EXPENSES 19p p/h*
- *BIKE EXPENSES 10p p/h*

*Earlier this year we asked members for their views on earnings, the "pay floor" and expenses ahead of our talks with Deliveroo.*

*There was good feedback which your GMB National Deliveroo Reps discussed and used to finalise the following claim:*



- *PAY FLOOR £16 p/h*
- *CAR EXPENSES £5 p/h*
- *MOPED EXPENSES £2.50 p/h*
- *ALL BIKE EXPENSES £1 p/h*

*For those members using e-bikes we'd like to discuss the current e-bike providers promoted by Deliveroo as a starting point.*

*We are meeting next week to discuss this claim.*

*Members were also clear that they didn't believe the 'Pay Floor' was working for them, an issue that we will also raise with Deliveroo.*

*We will keep members updated after the talks.*

*Yours in union,*

*GMB National Officer*

*GMB Deliveroo National Reps*

<https://www.youtube.com/watch?v=J8uC8hpluB8>

The current rate of the pay floor is as follows for time on an order.

## **GMB VALENTINES PROPOSAL**



**Posted on: 23 January 2025**

Dear members,

As many of you will know, last year on Valentine's Day many riders participated in boycotts across multiple operators to highlight concerns about earnings.

In light of this GMB has recently proposed to both Deliveroo and Uber Eats that they pay riders a bonus on Valentines' Day to reflect the additional contribution they make to ensure that standards are met on days of particularly high importance and volume.



We hope to have a response to our proposal soon and will share with members once we receive a reply.

Yours in union,

GMB National Reps – Deliveroo and Uber Eats & GMB National Officer

## ALGORITHMIC TRANSPARENCY



**Posted on: 21 January 2025**

Dear GMB Members,

Today there have been public calls for greater transparency over algorithmic transparency from platform operators.

<https://www.theguardian.com/business/2025/jan/20/food-delivery-apps-ubereats-deliveroo-justeat-urged-to-reveal-how-algorithms-affect-uk-couriers-work>

GMB has very clear position on algorithmic transparency, as it is important to supporting members in their efforts to increase their earnings via negotiation.

That's why we've issued the following supportive statement:

*"Algorithmic transparency is a massive issue across the entire platform economy.*

*"How much members are paid is a crucial building block of negotiation between workers and bosses.*

*"GMB needs to know how and when members are paid if we're going to be effective in raising their earnings and addressing inequality.*

*"Our members want greater transparency in how their earnings are calculated, particularly in terms of 'dynamic pricing', as our members seek to keep pace with the rise in cost of living."*

In solidarity,

Eamon O'Hearn

GMB National Officer





## DOUBLE RIDER PICK-UP AND NY BONUS PAYMENT



Posted on: 8 January 2025

Dear Members,

We are aware of an issue on the Deliveroo platform in regard to Double Rider pick up's. We have been alerted that in some instances the system is failing to notify both Riders and Merchants that a second Rider is expected for the second half of the order, leading to some wasted journeys which can prove frustrating. We have alerted the Company, who are also aware of the issue, and they have advised that they are working to get it resolved ASAP.

In the meantime, our advice is to mark the order as already collected in the app to prevent other Riders a wasted trip and fill out a fee query form. In most instances we believe the Company will give a small reimbursement for any wasted trip.

We have also had members contact us regarding potential discrepancies relating to New Year drop bonus payments.

It has been reported to us that the amounts visible in the app and on the invoices do not match correctly, and also there is potentially an issue if the amounts themselves are correct. This may be isolated but we'd advise members to check both in app earnings and the invoice to check.

Again, we have raised this with the Company and will circulate a reply once we can.

Yours in union,

**GMB National Deliveroo Reps & GMB National Officer**

## UPDATE ON SAINSBURY'S ORDERS



Posted on: 19 December 2024

Dear members,

*In response to our update earlier this week regarding potential issues with ARP and Sainsbury's orders, Deliveroo have advised that they believe the issue has been resolved.*



*They have advised that:*

*- All orders should now be correctly marked as age-restricted.*

*- All riders who delivered from Sainsbury's sites over the month December will not be notified or offboarded for any incorrect processes on delivering Age Restricted Products given they may not have been aware they were carrying them.*

*This is a welcome update particularly the protection regarding ARP.*

*Thanks to members who raised this issue with National Reps.*

*Yours in union ,*

*GMB National Deliveroo Reps*

*GMB National Officer*

## **GMB URGING CAUTION WITH SAINSBURY'S ORDERS**



**Posted on: 17 December 2024**

Dear Members,

It has come to our attention that Sainsburys tobacco products may not have been marked on the Deliveroo system as age restricted. This means that riders are potentially vulnerable to mistakenly breaking Deliveroo ARP policy and possibly wider ramifications.

We would advise all members to check Sainsburys orders in the app thoroughly to see if unmarked tobacco products are present.

If there are unmarked products it is our advice that you follow the usual steps by both asking for ID and checking sobriety at the customer's address.

We would also advise contacting Deliveroo support to let them know you had the issue and that you followed the policy correctly.

We have raised the issue with the Company who have promised to look into it as a matter of urgency.

Yours in Union,



## GMB Deliveroo Update



**Posted on: 4 November 2024**

Dear members,

Last week the GMB Deliveroo National Committee met with the company. Please find an update below on what we discussed.

### Order fees

This was the main item for discussion with the company. As a reminder, we agreed a pay floor with Deliveroo in May for every order to pay at least £12 plus expenses per hour on order (car - £4.27, scooter £1.52, e-bike 19p, bike 12p). This is based on an estimate of the time to complete the whole order. So a 15 minute order in a car should be at least £4.07 ( $£12.00 + £4.27 / 4$ ). This is currently the highest pay floor in the sector and is just a minimum: many orders are paid above this rate.

However, we've now seen examples of orders that took longer to deliver than the estimate and so we believe weren't paid the right fee.

The main reason that orders are taking longer than the estimate is restaurant waiting time. To improve this, Deliveroo has committed to greatly improve the accuracy of the estimates by improving the data they based estimated on. This includes introducing rider check-in at restaurants, which will be rolled out soon.

GMB believes that all riders should be compensated for excessive waiting in restaurants. We put these demands to Deliveroo again and will continue to discuss this with the company.

The pay floor is the first of its kind negotiated by any union in food delivery sector. Since May this year half a million orders per week are benefitting from the pay floor

### Rider warnings

One issue that members raised last year was the pressure of warnings being issued by Deliveroo and members losing their accounts over slow service caused by traffic and waiting times. We negotiated a new process with the company so that warnings and deactivation would only happen for repeated example of slow service. This has resulted in a 60% reduction in the number of warnings being issued.



## **Fee queries**

We raised the issue of members making wasted journeys on orders assigned by Deliveroo. This might be because an order had already been assigned to another rider, or because the member was sent to a restaurant that was closed.

We had it confirmed today that members can submit a fee query for there should be some fee paid for this wasted journey.

## **Transparency**

The National Committee has a long-standing demand for greater information for members at the point of accepting an order and for more details of orders completed in order history.

Following this, Deliveroo are now running a pilot in France of adding the distance of orders. We hope that this is a small step towards greater transparency. In particular, we believe members should be told the estimated time for the order, and whether or not the items are heavy or bulky.

## **Benefits**

We discussed the benefits available to members. The take up of benefits has not been as big as we would have expected, but still millions of pounds has been passed over to riders. There have been the following claims over the last 24 months.

- Sickness – 133
- Personal accident – 72
- New parent – 456
- Third party liability – 392

To make a claim, go to [www.bikmo.com/uk/partners/deliveroo](http://www.bikmo.com/uk/partners/deliveroo).

There are other benefits available. Deliveroo are now opening the offer of free childcare up to all riders. Look out for an email from Deliveroo to redeem the offer.

## **Substitutes**

The National Committee position is that the use of substitutes is too open to exploitation of vulnerable people who are not able to gain and account of their own. In some areas the numbers of riders



operating as substitutes also means that there aren't enough orders to go around, and fees are reduced as a result.

Deliveroo continues to roll out processes to ensure that all substitutes are registered. GMB members should know that if you are substituting your account out, you are responsible for the actions of your substitute.

### **Health and safety**

We discussed the unrest across the UK in August and the union's concern for members. Deliveroo had put in place processes to reduce the risk that riders were facing. This included potentially restricting orders in impacted areas. Stakeholder events were postponed to avoid riders being brought together in large numbers.

We suggested a response to any future events including guidance that riders in danger will still be paid when orders can't be completed.

We also discussed ongoing issues with the safety of e-bikes. Deliveroo had undertaken 15 local events with riders and local police and fire authorities to give information about the rules and to help riders keep themselves safe.

New Government guidance has been issued about making sure you are safe on your e-bike. You can find the guidance at [www.gov.uk/guidance/buy-safe-be-safe-avoid-e-bike-and-e-scooter-fires](https://www.gov.uk/guidance/buy-safe-be-safe-avoid-e-bike-and-e-scooter-fires).

The next meeting will be in January.

In solidarity,

Your GMB National Deliveroo Team

## **GMB In Deliveroo Update**



**Posted on: 2 August 2024**

This week your GMB Deliveroo National Committee met with the company – one of 4 meetings we hold each year where our reps raise the issues that matter to you.

**Pay**



The new Minimum Pay Floor of £12 plus costs for time on order is in place. We are working to ensure that there are strong processes in place to ensure this is applied correctly and will update members as these discussions progress.

## **Respect Charter update**

This year we launched a campaign to improve the way that restaurants treat members. Restaurants that are committed to treating couriers with respect can sign up to be a Respect Charter restaurant. We can also investigate restaurants where the standards are not good enough: long wait times, rude staff, refusal to use facilities.

You can already nominate a restaurant or flag an issue via GMB at [www.gmb.org.uk/campaigns/deliveroo](http://www.gmb.org.uk/campaigns/deliveroo). Soon, Deliveroo will also offer this on their website and will write out to all Deliveroo riders.

## **Transparency**

At previous meetings, we raised the issue of transparency on orders. We have asked for orders to clearly show the distance, the estimated time and information about weight/volume. This is so that members can make informed decisions about what job they are accepting.

Deliveroo is moving forward with testing around greater transparency on orders. We will continue to push to get members the information you need on the app.

On heavy items, new restrictions are being brought in to automatically flag items that breach weight/volume guidelines. For example, items cannot be more than 5kg and there will be limits by category of product.

## **Supplier agreement changes**

Later this year changes to the supplier agreement will be sent out. These changes are to allow for new earning opportunities for couriers and to tighten up the rules on substitutes. Members will receive the new supplier agreement by email and will then have some time to accept the changes via the Deliveroo app.

## **Other matters discussed**

Following requests by members, we raised the issue of bike theft, particularly in flats. Deliveroo committed to looking into new insurance options and into nudging customers so bikes were not left unattended.



We discussed career paths for couriers and how Deliveroo can improve its use of budgets for apprenticeships.

On Health and Safety, the Flare app is functioning as a way for members to report incidents. We talked about more work that should be done to keep members safe including the ability to live call rider in cases where members are

We made it clear in no uncertain terms that GMB would oppose the introduction of rider ratings

We committed to working together to change the law so that it becomes a specific offence to assault delivery drivers.

## **GMB Deliveroo National Committee**

### **New Deliveroo Pay Floor 2024**



**Posted on: 17 May 2024**

Following negotiations between Deliveroo and the GMB Deliveroo National Committee, and a consultation of GMB members, we have now agreed a new pay floor for 2024.

The pay floor is a minimum guarantee for pay for all jobs on Deliveroo. It is the hourly rate based on how long the job should take – from the point of accepting the job to delivering the item. It is made up of a pay floor added to expense calculations for each vehicle type. So for example, a 15 minute job should pay at least one quarter of the pay floor plus one quarter of the expenses figure for that vehicle type.

It is just the minimum. Many jobs pay at a higher rate and GMB reps are working to bring up the rate over time.

The agreed rate for 2024 is below. This is a 15.2% increase on last year's pay floor. We have also secured, for the first time, expenses rates for bike and e-bikes.

Around half a million orders per week will benefit from the new pay floor.

Your GMB National Committee believes that these rates are progress that you won't see on any other platform and are a strong foundation to build on.

If you are interested in getting making work on Deliveroo better as a GMB representative, email [deliveroo@gmb.org.uk](mailto:deliveroo@gmb.org.uk).



Minimum pay floor

£12 per hour

Expenses per hour

Bike – 10p

E-bike – 19p

Scooter – £1.52

Car – £4.27

Expenses are subject to some variation over as e.g. the price of fuel changes.

## GMB In Deliveroo Pay Claim



**Posted on: 19 April 2024**

The GMB National Committee in Deliveroo surveyed members to establish what members feel is a fair rise in fees for 2024.

It is clear that members want to see an increase. 95% of respondents said that feel they are not paid fairly for the work they do. 86% of respondents said they are rejecting more orders than they used to.

To make progress on pay in Deliveroo, GMB makes the following claim on behalf of our members:

1. A guaranteed minimum pay floor of £15 an hour.
2. Expenses calculations which fairly reflect the costs for each vehicle type.

## A Message From The GMB National Deliveroo Committee



**Posted on: 21 February 2024**





We are all food delivery couriers.

As a committee we know, firsthand, that the main priority for couriers is better rates of pay, and we stand fully behind everyone seeking to improve pay and conditions. We believe the way to achieve that objective is collective bargaining with the delivery platforms through GMB.

Alongside fair pay, we demand respect by restaurants for couriers; we believe that couriers should be treated fairly by the food delivery platforms; and we think everyone should be able to work safely, and to be able to afford to take time off work or get sick.

For the past year we have been negotiating with Deliveroo as GMB representatives. In that time, we have made some progress, including representing members and reversing account terminations; we've pushed on fair pay and have pay talks soon; we have changed Deliveroo policies on warnings to make it much fairer; we've reduced restaurant waiting times; and we have made sure that bad restaurants are held to account.

We know there is lot more to do.

Through us, GMB members working with Deliveroo have their voices heard at the top of the company. We need to build the union to make that voice stronger. Join us.

#### **GMB National Deliveroo Committee**

### **GMB Union National Rider Reps And Organisers Meeting With Deliveroo - Update - 2 February 2024**



**Posted on: 2 February 2024**

*To: GMB Deliveroo members*

*Cc: GMB Just Eat and Uber Eats members*

Dear member,

This week your GMB Union National Rider Reps and Organisers met Deliveroo at the London HQ. See below for an update from the meeting.

#### **Treating riders with respect**



We discussed the treatment of riders by restaurants and what Deliveroo can do about it. Our members tell us that they are made to wait long periods for food orders, sometimes have to wait outside and are not allowed to use customer toilets. Enough is enough.

You can report restaurants that are mistreating you at <https://forms.office.com/e/TMCKG4fBXZ>. GMB will help you campaign to be treated with the respect you deserve.

### **Slow service**

We made a big break through on the slow service policy. This is the reason that many riders are warned and have their accounts deactivated.

We have negotiated a much fairer policy, which means warnings will now only happen when there has been rider delays across a percentage of orders, not a fixed number of orders. This will be much better for riders who deliver more. **It will mean 80% fewer warnings than there currently are.**

If you get a warning, you can appeal this through the union by contacting your local GMB office.

### **Pay**

Pay continues to be the main issue for members and every opportunity we have, we raise the matter. In April we will be discussing the increase in the minimum rate of pay for orders.

### **Education courses**

As part of GMB's discussions with Deliveroo, we are working together on a range of courses that riders can access including technical skills and languages. More courses are being added. We will send information out as it becomes available.

### **HMRC**

We were updated on the new requirement for Deliveroo to report rider earnings to HMRC. The key advice is that if you are substituting your account to someone else, you need a record of the work they have done to offset this before you pay tax. It is safer not to use substitutes on your account.

### **Retail expansion**

Deliveroo have announced that soon there will be more opportunities for riders including through non-food shopping delivery. As a national team we are negotiating with Deliveroo to make sure this works for riders.

### **Local GMB campaigns**



GMB national rider representative Cristian Santabarbara is running a campaign to improve cycling in York. Please support him and our GMB members in York by signing his petition at <https://www.megaphone.org.uk/petitions/york-cycle-lane>.

GMB national rider representative Claude Bahati is running a campaign to reduce the cost of parking permits in Derby. You can support his campaign at <https://forms.office.com/e/xzKSWvPWJy>.

### Growing the union

As a union in Deliveroo, we are protecting members' accounts and making work better. Our union is growing all the time. By building the union, we are stronger in our negotiations with the company. If you know any food delivery drivers not in the union yet, they can join at [www.gmb.org.uk/join](http://www.gmb.org.uk/join). Select 'part-time' for the special rate of £8.40 a month.

In solidarity,

**Your National GMB Deliveroo Team**

## Deliveroo GMB Joint Partnership Council Meeting 23.10.22



**Posted on: 26 October 2023**

Dear GMB member,

Please see below an update on the meeting held with Deliveroo yesterday.

### Waiting time in restaurants

A big issue for our members is the time you have to wait in restaurants for orders to be ready – these delays are costing you money. We have been working with Deliveroo for months to improve waiting time and this is starting to see results. The more information we have on this issue the better. Complete our survey at <https://forms.office.com/e/3iqzMLjyMG>.

### Respect campaign

We made a lot of progress on an exciting campaign which we will launch soon to make sure that all riders and drivers are treated with respect by restaurants.

### Dealing with issues



We now have an agreed process for raising collective issues through the union. If you and group of other riders have issues, let us know. This could be a particular restaurant getting orders wrong, or making you wait excessively, or it could be that you think pay has been calculated unfairly. Let us know if there are any issues in your area we can help with.

### **Slow Service policy**

Members have raised concerns about how Deliveroo decides if a rider has been delivering orders too slowly. Your reps spoke passionately about the issue to senior management at Deliveroo. They have listened to our concerns and are looking at their policies.

### **Warnings and offboarding**

If you have any issues with your account, you should let us know as soon as possible so that the union can represent you. Deliveroo have agreed to extend the time limit for cases to be brought to 3 months. Any riders you know in your area should join the union to be protected on [www.gmb.org.uk/join](http://www.gmb.org.uk/join). Select 'part-time' for the courier rate of £8.40 to get full protection.

### **Partnerships**

A number of the partnerships, where riders can get benefits through Deliveroo, are working well. In particular, thousands of riders had taken up the offer of free coffees through Caffè Nero.

/Cont....

If you have ideas for partnerships we can recommend, let us know.

### **Pay**

We continue to raise the issue of pay. In particular at the meeting we discussed how pay is calculated for bike and e-bike riders.

WATCH the update from Tahir Mahmood, GMB National Rep.

(link - [UPDATE: GMB TALKS WITH DELIVEROO - YouTube](#))

In solidarity,

Your National GMB Team

**Deliveroo Riders Now Have A Trade Union.**



**Posted on: 17 August 2023**

Through GMB's agreement with Deliveroo, riders now have access to:

- Sick pay for riders for 2 weeks – currently at £245 per week
- A one-off grant for new parents of £1,000
- Free accident and third party insurance
- A Joint Council with Deliveroo for GMB members to agree policies affecting earnings, safety, diversity and benefits
- The right to be represented by GMB on issues at work
- The right to elect GMB representatives

To get involved in the campaign to **make work better** for Deliveroo riders, join GMB today.

**Work for Deliveroo? Not a GMB member?**

**Join GMB today**

