



## Uber Noticeboard

19 Nov 2021

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01/07/2022

### PREVIOUS GMB "DRIVERS VOICE" NEWSBRIEFS

We sent out Drivers Voice Newsbrief No15/ 2022 which can be found here: [Uber Noticeboard | GMB](#) We said we would keep our growing membership and lay activist network updated on issues, to our new members, use the link to and scroll back on previous information we have sent to members.

### PENSIONS

One of the entitlements for drivers because you now have worker status is having a pension scheme, that has contributions from the company. This was one of the major benefits that GMB was successful in obtaining due to our court cases against Uber.

GMB Union believes in strong pensions, so that our members do not retire into poverty.

The company will be informing drivers that from October 2022 onwards drivers will be able to participate in a new Shariah fund and that you be able to transfer your existing benefits into it, should you wish to do so.

The company will be sending communications to drivers this week on the new fund, and another email will be sent in August where further details will be provided.



We are growing a major membership amongst drivers in Uber and in Private Hire, we are giving drivers a voice. We offer experience and organised collective trade unionism via strength in numbers - Get your fellow drivers to join GMB Today for added protection 24/7 - they are a Click away here : Anyone can join GMB Union go online now at [www.gmb.org.uk/join](http://www.gmb.org.uk/join)

GMB have in place a confidential contact system where drivers can contact their GMB reps and regions on any matter by clicking on this link [Need support? | Contact us | GMB](#) our dedicated teams are here to help GMB members, please inform other drivers.

Anyone can join GMB Union go online now at [www.gmb.org.uk/join](http://www.gmb.org.uk/join)

In solidarity

Ali, Habib, Saman, Azar, Kola & Mick

(GMB Union Uber driver Reps)

You can contact your GMB Uber driver representatives at [Need support? | Contact us | GMB](#)

#### GMB National Reps Uber Drivers Contact details

(do remember these colleagues drive for a living the same as you)

Ali Haydor	National Chair	<a href="mailto:ali.haydor@gmbactivist.org.uk">ali.haydor@gmbactivist.org.uk</a>	GMB Southern Region Southampton GLH
Habib Rehman	National Vice Chair	<a href="mailto:habib.ur-rehman@gmbactivist.org.uk">habib.ur-rehman@gmbactivist.org.uk</a>	GMB NW&I Region Manchester GLH
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21/06/2022

#### FUEL CRISIS UPDATE/ COST OF LIVING & COLLECTIVE BARGAINING SCHEDULE

We sent out Drivers Voice Newsbrief No14/ 2022 which can be found here: [Uber Noticeboard | GMB](#) We said we would keep our growing membership and lay activist



network updated.

Your Uber National Reps and Regional Local Contacts have agreed the headings for the Collective Bargaining which came from our members survey that took place in March/ April of this year. GMB Official Recognition Agreement with Uber (**the first trade union globally to gain an agreement with Uber after our successful court cases**) allows for collective bargaining and negotiations. Because GMB union believes that our lay members and our lay member activist network actually determine policy, it was only right because of this new agreement with Uber, that we asked members on what were the top issues that they wanted to see your GMB National Reps for Uber drivers negotiate. Some other organisations who claim to have Uber drivers as their members basically tell their members what they are doing. That is not the GMB Union way, we do not do top down organising like the other organisations. Our members have a Voice, and they want to use that Voice.

These are the headlines that came from you our members that will be placed into the Collective Bargaining Schedule and which will be the basis for our negotiations on behalf of Uber drivers.

### **1) Inflationary increase for all drivers where Uber are licensed to take into account**

- **cost of living crisis, fuel increases and other associated cost increases**
- **fares need to be addressed on (long distance/surge prices needs to be more transparent, and fixed fares**

**removed**

### **2) In work security**

- we want the issues that cause drivers in work security issues sorted **deactivation/revenge ratings/**

**false allegations/ drivers left without work**

### **3) Personal hygiene**

- we want to see the company take an active interest and source and provide facilities for drivers ie **wash room facilities for drivers to use 24/7**

### **4) Safety**

- we want to see the use and introduction of with subsidy of CCTV and Dash Cam.
- **we want to see education and training in dealing with abuse & threats**

### **5) Abuse – Zero Tolerance**

- we want to see and end to those that think it is ok to tolerate those that promote race hate towards



drivers and discriminate - we want the company to work on a joint programme with GMB Union.

**For a voice, and for experienced and organised collective trade unionism - Join GMB Today - Your a Click away here. Anyone can join GMB Union go online now at [www.gmb.org.uk/join](http://www.gmb.org.uk/join)**

**GMB have in place a confidential contact system where drivers can contact GMB on any matter by clicking on this link [Need support? | Contact us | GMB](#) our dedicated teams are here to help GMB members, please inform other drivers.**

### **INDUSTRIAL ACTION**

Some members have contacted GMB Union and are asking are GMB Uber drivers taking part in industrial action this week. The answer is no. To do so a union has to legally ballot its members and ask that question first. **The law prevents a union from taking industrial actions including strike action without a ballot taking place first.**

**The simple truth is GMB have sole recognition, bargaining and representation rights with Uber.** As we have explained in our previous Drivers Voice Newsbriefs we will shortly be submitting our Collective Bargaining Schedule to the company, after extensive discussions with our National Reps/ Regional Local Contacts and our members survey. ***So why would there be any potential dispute with Uber until we have started those negotiations first.*** It would seem a bit odd to have action, before any negotiations took place?

**Anyone can join GMB Union go online now at [www.gmb.org.uk/join](http://www.gmb.org.uk/join)**

### **In Solidarity**

**Ali, Habib, Saman, Azar & Mick**

**(GMB Union Uber driver Reps)**

**You can contact your GMB Uber driver representatives at [Need support? | Contact us | GMB](#)**

### **GMB National Reps Uber Drivers Contact details**

**(do remember these colleagues drive for a living the same as you)**

**Ali Haydor      National Chair      [ali.haydor@gmbactivist.org.uk](mailto:ali.haydor@gmbactivist.org.uk)**

**GMB Southern Region  
Southampton GLH**



Habib Rehman	National Vice Chair	habib.ur-rehman@gmbactivist.org.uk	GMB NW&I Region Manchester GLH
?Azar Afsar		azar.afsar@gmbactivist.org.uk	GMB Yorks & Nth Sheffield GLH
Saman Radin		saman.radin@gmbactivist.org.uk	Birmingham WM Region Birmingham GLH

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16/06/2022

**GMB @ Uber - Newsbrief No14/ 2022 - DRIVERS VOICE**

**FUEL CRISIS UPDATE/ COST OF LIVING & COLLECTIVE BARGAINING SCHEDULE**

Your GMB National Reps and your GMB Regional Local Contacts agreed at their special activist meeting recently that a formal negotiations claim is made to Uber in line with the responses we received in the member survey we recently undertook. Everyone agrees that this matter has to be actively pursued and campaigned on. The collective bargaining schedule will be submitted to the company shortly and we will send notifications and copies to members. We will keep you updated.

**In the meantime drivers colleagues can let the company know their feelings on this matter, this will assist your GMB reps.**

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**AUTOCAB**

In April, the company informed GMB that they were expanding Autocab to a number of areas. which was a departure from previous communications which concentrated on areas where they did not hold a license. We sent a formal response to Uber.

There is a perception that this is a back door method by the company to get out of worker rights. The deals that Uber have done with some of these base operators in certain areas are with those that have a reputation for being anti worker rights, anti-union and whose practices in general leave a lot to be desired. In fact, a number of these operators have been very anti Uber also.

There is another perception that this move could undermine further the living standards and earnings of our members, and which regrettably appear to be contrary to our joint position of levelling up across tthe sector.

**Please send your view on this matter to this link [Need support? | Contact us | GMB](#) and we can then raise with research back up with the company.**

GMB have in place a confidential contact system where drivers can contact GMB on these and other matters by clicking on this link [Need support? | Contact us | GMB](#) our



dedicated teams are here to help GMB members, please inform other drivers.

## **NEW NATIONAL REP**

Since our last meeting, Patrick our rep from Wales and Sth West region and Akbar have stepped down from their positions of National Reps and have moved back to being a Regional Local Contact. We would like to thank them for their efforts as representatives. A replacement for Akbar from London Region will shortly be announced when the new rep has completed their induction training.

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**(GMB Union Uber driver Reps)**

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**06/06/2022**

### **FUEL CRISIS UPDATE**

Following representations by your GMB National Reps we have been working to get increases in fares in a number of areas. We will continue to push the case that drivers



require an increase to keep pace with the cost of living crisis and the vastly increased costs that drivers are having to face.

Following these representations we are pleased to announce that some areas (not all) have now received an increase. Your GMB National Reps and your GMB Regional Local Contacts are meeting to discuss these issues and to formulate these matters into a formal claim as part of the annual negotiations that will take place shortly. We will keep you updated shortly.

**In the meantime drivers colleagues can let the company know their feelings on this matter, this will assist your GMB reps.**

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## **COMMUNITY GUIDELINES**

Members will recall from our previous messages that we have raised at the GMB/ Uber JCNF national meetings the increase in abuse, and racist abuse and assaults on drivers by riders. Members will recall that we issued a survey in earlier this year where many drivers quoted very distressing and graphic accounts of rider's bad behaviour.

As a result, Uber have agreed to update its Community Guidelines and will focus on getting drivers and riders to re-accept from this week. This will require all users to say they agree to abide by the behavioural standards set out in the guidelines and agree to treat each other with respect.

We are sure everyone will agree that respect and tolerance are the hallmarks of good behaviour and practice please see new **Community Guidelines**

***Research reveals that over half (56%) of the UK population feel that being respectful to others is now the most important trait that we wish to see in others***

If users do not recommit, they will eventually lose access to the app.

GMB and Uber is committed to eliminating racism from the platform and the Community Guidelines explicitly prohibit the use of any racist or discriminatory language or behaviour.

Mick Rix at GMB Union said: "We have long called for companies such as Uber to make their platform as safe and respectful as possible, and we are pleased we have been listened to. This new campaign is one of the ways that GMB is working with Uber to make the platform as safe as possible, and we call on all operators, including Bolt, to follow their lead, raise the bar and treat all drivers as workers."

### **Further Support for Drivers :**

Uber have in place an Uber Support Representative where drivers can report these incidents to the Police, they can reach Uber dedicated team at [LERT@uber.com](mailto:LERT@uber.com), who will do their utmost to assist with any investigation.

GMB have in place a confidential contact system where drivers can contact GMB on these and other matters by clicking on this link [Need support? | Contact us | GMB](#) our dedicated teams are here to help GMB members, please inform other drivers.



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29/04/2022

Dear Colleagues

Your GMB Union Taxi and Private Hire Drivers National Representatives have long campaigned for new 21st Century legislation to help increase Passenger Safety, and which promotes the best minimum national standards for operators and drivers in the sectors. GMB Union were instrumental in participating at the Task and Finish Group, and previously we campaigned tirelessly over the Law Commission's proposals and with the



UK parliaments Transport Select Committee investigations.

The downside to all this was, despite all the activity at the Task and Finish group and its recommendations, the Government repeatedly promised legislation, but have failed miserably to bring such legislation forward to Parliament, and which if legislated would greatly benefit the public, the sectors, and drivers.

The Department for Transport have published a consultation on Best Practice Guidance for Taxi and Private Hire in England. Whilst this DfT consultation falls far short of the urgently needed legislation that will help create a more safe and secure industry, it may if handled correctly be a step in the right direction.

Your GMB Taxi and Private Hire National Representatives will be fully participating and responding back to the consultation in a timely manner. However we want to fully engage with members too, and to ensure that any response we submit on behalf of GMB and that such is fully reflective of our members views in England. For any consultation response to be properly read and considered by the DfT, there will only be one response sent by GMB Union.

Members can participate by doing the following: 1.Address your email "draft DfT consultation" for the attention of GMB T&PH National Reps 2.Send to the following email address : CommercialServices@gmb.org.uk 3. You must also include the following information – Name, Mobile Number, Email, Town/City you are licensed, GMB Membership number. Your views will be treated confidentially

In solidarity

**Mike Tinnion**

**Mick Rix**

**President GMB T&PH Drivers Union**

**National Officer GMB Trade Union**

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**05/04/2022**

**GMB @ Uber - Drivers Voice Newsbrief No12/ 2022**

**GMB Drivers Voice Newsbrief No12/2022 5<sup>th</sup> April 2022**

Dear Colleagues

?Your GMB driver representatives/ team met with senior Uber representatives at the recent Joint Council National Forum (JCNF) with the agenda items received from drivers which we put forward to the company and which are on the **Uber Noticeboard | GMB** . **We will always keep GMB members up to date, so you know what your driver representatives are undertaking on your behalf.**

### **OVERVIEW OF MATTERS DISCUSSED**

**Fuel Crisis** - We have kept members updated via these Drivers Voice Newsbriefs see here **Uber Noticeboard | GMB** . Your GMB Driver representatives/ team raised again the extra costs this is causing distress to drivers. We have made it very clear to Uber that delaying matters further and not addressing the situation could be damaging to their business overall and undo the good work on workers' rights. Drivers' earnings are



different in whatever part of the country you work in. However, the prices at the fuel pumps are very much the same in every part of the country.

**Action** - The company agreed to take the issue back to discuss with senior stakeholders.

**Uber Rating System** - We have raised some serious issues with the rider rating system. Also, we have raised how easy it is for riders "to revenge" rate a driver. There are some issues that are beyond Uber control, which is to do with the licensing conditions that they have to accept. However, there are some very questionable issues regards the rating system, which if GMB drivers were involved in a review of the rating system, then we would start to see an element of fairness introduced.

**Action** - The company agreed to discuss this matter further internally and to look at GMB suggestions.

**Document Processing** - Drivers have come forward and said they have experienced problems with updating documents online with Uber systems. We have raised this matter with Uber, and whilst Uber would prefer drivers to upload using the systems. There are other ways to make life easier for drivers too.

**Action** - GMB want to encourage drivers who feel they have a problem using the online document software to make appointments at the Green Light Hubs, there to help those in need of assistance. *Drivers are perhaps not using the hubs as frequently when it comes to these matters.*

**GMB members only** - You can Contact one of your GMB Driver representatives (see contacts below ) who can assist/ meet you at the Hub.

**Multiple Stops Abuse by Riders** - the company have been made aware that this is happening and is being abused by some riders, however the company are unclear if this is a big problem or a small problem for drivers. Either way they have agreed it should not be happening.

**Action** - We encourage drivers to send valid reports to the company on this matter in writing with screenshots etc, and to also raise with GMB Regional officers and Driver Reps by using the representation request (***representation is not just about deactivations***) so we can all sense check how serious an issue this is for drivers **click on the link [Need support? | Contact us | GMB](#)**

**Pre Booked Jobs with Surge Price** - We discussed with the company some issues raised with your GMB Team by drivers on the pre booked jobs that have a surge price that when the job has completed it reverts to base fare. The company have said there could be a glitch with the software, and they are aware this may have happened, but are very unclear as to the scale of the problem that this applies to.

**Action** - Your GMB reps need to know three things to assist drivers, when did this happen, the date and time, what part of the country. Screenshots would also be a help. If you have encountered this problem then contact your reps see contacts below, or **click on the link [Need support? | Contact us | GMB](#)**

**Acceptance/ Cancellation** - We have asked Uber to look into providing a safer option for acceptance/ rejection on the use of drivers' handhelds. Stronger rules have come into force with the use of handhelds whilst driving, secondly because of the design of the App sometimes drivers inadvertently accept when they meant to reject, and which they end



up having to cancel.

**Action** - GMB will have more discussions on this with Uber

**Abuse at Work** - We explained to the company the issues our members have reported to us in a survey of the horrendous abuse they receive sometimes from riders. Unfortunately, this has also led to attacks and assaults on drivers. We also recognise that a numbers of cases of abuse and physical attacks can racially motivated. Your GMB Team explained to the company that GMB is promoting a zero-tolerance policy and we want Uber to jointly work together on this matter to assist in protecting drivers. Members will know that we raised at the January meeting with Uber that we wanted drivers to be better trained and one aspect can be de-escalation training techniques that other customer passenger facing industries also use.

**Action** - to jointly look at a plan on looking at messaging to riders and the potential introduction of de-escalation training.

**Vehicle colour** - Another safety feature that some drivers encounter is that the company may receive complaints because the colour of the vehicle can give off a different shade in different lights qualities and settings.

**Action** - The company have given a facility for Uber drivers to seek representation and advice from GMB Union, if drivers encounter these issues and need assistance then if they are GMB member, then your GMB driver reps can make contact with the company to assist that driver.

## **NO WORKER RIGHTS at BOLT - DRIVERS VOICE**

We know a number of drivers using the Uber App also use the Bolt App and other Private Hire operators App too. GMB took a decision when we beat Uber in the courts **Victory for Uber workers' rights | GMB** that we wanted an end to exploitation and bad treatment of drivers, our view is as self- employed drivers you too should have worker rights.

GMB obtained worker rights for drivers who use the Uber App after lengthy court battles that we initiated. GMB gave notice to Bolt some six months ago that if they did not put in place worker rights and a trade union collective agreement, then we will have no other option but to launch court cases to obtain the same rights for drivers who use the Bolt App. *We announced this approach via GMB Taxi and Private Hire drivers Twitter social media account some weeks ago.*

GMB have clear objectives to make work better for drivers. GMB have the legal know how and expertise to undertake such matters. We will be notifying our members in the Taxi and Private Hire Sector that use the Bolt App that they *may* have a claim for back pay on holiday pay and National Minimum Wage, plus the legal cases if successful will provide drivers with an automatic pay rise of 12.07% per week for holiday pay, and they will be forced to provided pensions and other worker rights.

**If you use the Bolt App you can contact your GMB Regional Organiser to register that you wish to take a claim (or click on the link Need support? | Contact us | GMB )**



*Don't keep this information to yourself, let other Uber drivers know of the good work that your GMB regional organisers and your GMB Drivers Reps are undertaking to make work better.*

To take part and register in this legal action you will need to be a bona fide member of GMB Union. Anyone can join GMB Union go online now at [www.gmb.org.uk/join](http://www.gmb.org.uk/join)

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**(GMB Union Uber driver National Reps)**

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24/03/2022

To: ALL GMB Members on the Uber Platform

### FUEL CRISIS UPDATE

Following on from last week Drivers Voice Newsbrief No10/ 2022 (which you can read here [Uber Noticeboard | GMB](#) ) your GMB National Representatives for Uber Drivers have met with senior Uber management to discuss the current fuel crisis and the associated costs for drivers.

Following our initial discussions and representations to the company we will meet with them again next week to carry on the discussions to try and find a solution to the increasing costs drivers are noticing because of the increase in fuel costs.

We will update drivers further shortly.

### FUEL CRISIS, NO WORKER RIGHTS at BOLT - DRIVERS VOICE

We know a number of drivers using the Uber App also use the Bolt App and other Private Hire operators App too. GMB took a decision when we beat Uber in the courts that we wanted an end to bogus treatment of drivers, our view is as self- employed drivers you too should have worker rights.

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When we launch the contact details for our lawyers and how to join the claim, the driver must have been a member for at least three months before a claim is submitted on their behalf.

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17/03/2022

To: ALL GMB Members on the Uber Platform

## FUEL CRISIS

Your GMB National Representatives for Uber Drivers have written to senior Uber management demanding an urgent meeting to discuss the current fuel crisis and the associated costs for drivers. We will inform you of the outcome of this meeting.

Rest Assured we are taking this matter seriously and we are dealing with this matter urgently.

## YOUR GMB REPS DEALING WITH THE ISSUES THAT CONCERN DRIVERS - DRIVERS VOICE

Your GMB National Representatives & GMB Regional Local Contacts just held their second quarterly network meeting. This is where all the GMB Reps from around the UK get together to report back on the national meetings with Uber at the Joint Consultation and National Negotiating Forum otherwise known as (JCNF). Your GMB national representatives took feedback from the GMB Regional Local Contacts on the issues that were of most concern to our members these issues will now be raised at our next JCNF meeting with Uber management, as follows:

- Fare increase
- Uber Rating system
- Document processing
- Multiple stops abused by riders .
- Touch screen to confirm trip
- "No excuse for abuse" GMB campaign to stop abuse by riders

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## MATTERS ALREADY RAISED ON BEHALF OF DRIVERS AT THE JANUARY MEETING - DRIVERS VOICE

Your GMB National Reps met with Uber at the January JCNF national meeting, the issues discussed were as follows:

- \*Move to merchant and change of business model for Uber UK wide (**this consolidates and protects your worker rights that GMB won**)
- \*Fare offers and the apparent discrepancy that make the longer distanced fares unviable (**GMB have put a system in place to raise evidence received from drivers**)



\*Riders complaints and automatic suspensions/deactivations prior to investigation - **(GMB have an active system in place to assist and represent drivers)**

\*Uber Eat accounts affecting Uber drivers accounts - **(this should now be modified)**

\*Hackney Carriage drivers are now operating on Uber platform cannot operate in their licensed area - **(issues with surge that affects license conditions)**

\*Practical training elements required to assist drivers with standards - **(ongoing discussions looking at de-escalation training)**

\*Funding options for drivers to EV and make the switch - **(ongoing discussions to find alternation options to assist the switch being affordable)**

\*CCTV/ Dash Cam introduction drivers becoming more supportive - **(ongoing discussions, more views needed from drivers)**

**We will continue to keep GMB members updated and informed with Drivers issues and how your GMB Union Uber driver representatives are dealing with these matters.**

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**Ali, Habib, Patrick, Saman, Akbar, Azar & Mick**

**(GMB Union Uber driver Reps)**

**You can contact your GMB Uber driver representatives at [Need support? | Contact us | GMB](#)**

**GMB National Reps Uber Drivers Contact details**

**(do remember these colleagues drive for a living the same as you)**



Ali Haydor	National Chair	ali.haydor@gmbactivist.org.uk	GMB Southern Region Southampton GLH
Habib Rehman	National Vice Chair	habib.ur-rehman@gmbactivist.org.uk	GMB NW&I Region  Manchester GLH
Patrick Masih		masihpatrick8@gmail.com	GMB Wales & Sth West  Bristol GLH
Ali Akbar Saman Mohamed Radin		akbar.ali@gmbactivist.org.uk saman.radin@gmbactivist.org.uk	GMB London Birmingham WM Region  London GLH Birmingham GLH
?Azar Afsar		af54azs@gmail.com	GMB Yorks & Nth Sheffield GLH

02/03/2022

## GMB @ Uber - Members Newsbrief No9/ 2022

Your GMB Representatives have been meeting with the company to discuss the required changes that have arisen as a result of GMB court victories in winning worker rights for you, and the requirements to comply with licensing. The changes that are being made are agreed by GMB in that they help maintain drivers' legal entitlement to worker rights. What does it all mean in practice for you as a driver, see below,

### Move to Merchant means

- Uber will implement the change on just before midnight 14 March
- Uber must *contract directly with the rider* for transportation services (rather than the rider contracting directly with drivers)
- Riders will pay Uber a fare, and Uber will separately pay drivers (Drivers are still paid weekly but an opt for instant payment)



- Improvement to up front prices for drivers
- Drivers *will continue to be workers* and can continue to use the app, if and when they choose

### Changes for drivers

- The service fee will no longer exist, and it will be replaced by new fees which Uber will charge to riders.
- Drivers' rates are unchanged - their take home rates (base rate, per mile and per minute) are staying the same as they did before the change.
- Drivers will no longer receive a "fare" from the rider but will receive a "trip payment"
- Service fee rebates (NLW, Holiday) will become payments
- New driver term & community guidelines are available for review on the Uber website before the change on 14 March.
- The new Terms will be visible in the app on 14th March 2022 at 23.59 (pm), and will replace existing Driver Terms.
- At that time, in order to continue to use the Uber app as a driver, *you will need to review and agree to the new Terms.*

### Up Front Pricing ??

- For any trip that takes a detour or makes unexpected changes to the upfront route, Uber has lowered the thresholds at which a trip payment would be based on actual time and distance. These updated UFP thresholds will apply if:
  - - the change to the upfront route is 20% further (whilst being at least 0.5 miles further) AND 15% slower (whilst being at least 2 minutes slower)
  - OR
  - - the trip is 20% slower (whilst being at least 10 minutes slower)
- Previously the thresholds were set at 40% for distance (plus 20% for additive time) and 40% for single time variations in trips, Uber has halved these thresholds *due to GMB Reps and GMB members feedback to the company.*

### No Changes and Drivers still will have

- Rate (tariff) base, per mile and per minute will remain
- Surge price will remain
- Dynamic adjustments will still be made to trips automatically (same as now)
- Minimum fare still will be paid as it is today.
- Payment process to drivers will remain the same(weekly)

**Anyone can join GMB Union go online now at [www.gmb.org.uk/join](http://www.gmb.org.uk/join)**

**If you require further help or assistance in understanding the "move to merchant" please contact your GMB National Representatives for Uber drivers see contact below,**

**In Solidarity**

**Ali Haydor, Habib, Patrick, Saman, Akbar & Mick Rix**



## GMB National Reps Uber Contact details

<b>Ali Haydor</b>	<b>Chair</b> ali.haydor@gmbactivist.org.uk	<b>07402 434241</b>	<b>Southern Region Southampton GLH</b>
<b>Habib Rehman</b>	<b>Vice Chair</b> habib.ur-rehman@gmbactivist.org.uk	<b>07971 268085</b>	<b>NW&amp;I Region  Manchester GLH</b>
<b>Patrick Masih</b>	masihpatrick8@gmail.com	<b>07921 238547</b>	<b>Wales &amp; Sth West  Bristol GLH</b>
<b>Ali Akbar Mohamed</b>	akbar.ali@gmbactivist.org.uk	<b>07428387788</b>	<b>London Region  London GLH</b>
<b>Mr Saman Radin</b>	saman.radin@gmbactivist.org.uk	<b>07703 664008</b>	<b>Birmingham WM Region  Birmingham GLH</b>

Anyone can join GMB Union go online now at [www.gmb.org.uk/join](http://www.gmb.org.uk/join)

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### GMB Union Newsbrief No8/ 2022 for Uber drivers

Dear GMB Union Member,

Due to the thousands of Uber drivers who are members of GMB Union, the drivers voice is growing in influence internally within the company. The more drivers join and collectivise the more influence you will have in making work better. GMB have been winning in the workplace for members since 1889.

[www.gmb.org.uk/join](http://www.gmb.org.uk/join)

Drivers are sending great feedback, especially those we have assisted in having their suspensions/ deactivations lifted. You can see some testimonials from drivers we have helped here:



[www.gmb.org.uk/uber](http://www.gmb.org.uk/uber)

## What are the benefits of joining GMB Union

GMB provides 24/7 emergency police station advice & representation/ Accountancy services/ Representation to licensing bodies/ Legal assistance and advice/ Insurance/ Credit Union/ Representation on suspension & deactivations with Uber and other representative matters/ and most regions have a GMB Regional Motor Fund.

[NEW\\_UBER\\_A4\\_HUB\\_POSTER- UPDATED 19-11-21 \(gmb.org.uk\)](#)

## What is the membership fee for an Uber driver joining GMB?

There are two main rates for GMB membership.

**Grade 2 is £8.40 per month** and it is **the minimum default rate for a driver** because we work your hours out to be "**an average of paid driving hours when you have a fare - waiting time etc is not included**" so you may think you are working 40 hrs per week, but in effect you are earning only 20hrs per week, and if you divide your earning hours across the year most drivers will be on or around the 20hrs per week earning hours or less threshold which = **£8.40 per month for a 24/7 hrs a day premium service.**

**Grade 1** is for those working and earning on average in excess of 20hrs a week, and for those who have multiple operators and your **membership covers you wherever and whoever you work for** = **£14.57 per month for a 24/7 hrs a day premium service.**

**Most drivers appear to be joining GMB at the default rate of £8.40 per month.**

**Join today [www.gmb.org.uk/join](http://www.gmb.org.uk/join)**

*Some other organisations are charging Uber drivers their hard earned money under the false pretence of getting them representation, but those organisations then get an MP to write a letter for that member. **That is not representation, that is taking your money and getting someone else to do the work that they should be doing.***

*Some of these organisations are also charging members subscriptions, and then seek more money on top to take a legal case or are seeking donations via "crowdfunding" for legal cases. That is wrong on so many levels. It is also much more expensive for the individual with inferior representation, do be careful of expensive imitations who have no influence.*

[www.gmb.org.uk/join](http://www.gmb.org.uk/join)

## Your GMB National Reps Take the Campaign for Worker Rights and Making Work Better to Parliament

Your GMB National Reps took our campaign for worker rights to the legislative body in the UK by lobbying MP's and explaining in great detail the major benefits and advantages that GMB Union have brought to thousands of Uber drivers since we launched the court cases to get worker rights in 2016 for Uber drivers and the Supreme Court decision victory we achieved in 2021



## Historic workers' rights win: Supreme Court rules in Uber drivers' favour | GMB

Thousands of Uber drivers have benefited by being members of GMB trade union as a result of our worker status victory in the UK courts, and with GMB the UK trade union that has a collective agreement with Uber, that gives drivers - representation, a voice, consultation & collective bargaining rights along with holiday pay, pensions, guaranteed payments above NMW.

<https://twitter.com/afzal4gorton/status/1496084309098344450?s=24>

We want worker rights to apply to all of the 177k private hire drivers in the minicab and platform sector. Lets make work better: See GMB meeting MP's and influencing:

<https://vm.tiktok.com/ZMLkFXtFk/>

<https://twitter.com/afzal4gorton/status/1496084311556112387?s=24>

<https://twitter.com/samtarry/status/1496120116613894152?s=24>

### **STOP PRESS - STOP PRESS - STOP PRESS**

We will also be sending out further information to members in the next few days on Uber "move to merchant" and why GMB supports this important development to better the terms and conditions and protections for drivers.

### **Contacting GMB**

Your GMB membership card contains an important telephone number should you need to call GMB if you require assistance or you can go:

### **Need support? | Contact us | GMB**

#### **GMB National Reps Uber Contact details**

<b>Ali Haydor</b>	<b>Chair</b>	<b><a href="mailto:ali.haydor@gmbactivist.org.uk">ali.haydor@gmbactivist.org.uk</a></b>	<b>07402 434241</b>	<b>Sou Sou</b>
<b>Habib Rehman</b>	<b>Vice Chair</b>	<b><a href="mailto:habib.ur-rehman@gmbactivist.org.uk">habib.ur-rehman@gmbactivist.org.uk</a></b>	<b>07971 268085</b>	<b>NW Mar</b>
<b>Patrick Masih</b>		<b><a href="mailto:masihpatrick8@gmail.com">masihpatrick8@gmail.com</a></b>	<b>07921 238547</b>	<b>Wal Bris</b>



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Birr

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## Newsbrief No7/ 2022

24/02/2021

Dear GMB Union Member,

We are sure by now that you will have received an email from Uber explaining the policy on Covid. This is as a result of your GMB national reps raising the issues with senior Uber management.

Your GMB Union Uber drivers' local activist network from around the country also asked your national team to raise with Uber how its Covid policy was becoming unworkable and causing issues with riders.

Due to your GMB national reps raising this matter the company have now made changes to the policy on face coverings and front seat passenger policy.

Uber have now agreed the following:

Masks required during trip

-No longer applicable in England & Northern Ireland although it is to be encouraged to be worn.

Front seat restriction

No longer applicable in England & Northern Ireland although riders will be encouraged to use the back seats for personal space issues.

Uber will also remove the in-app checklists.

Uber will also strongly encourage riders to continue wearing masks and for all users to be considerate of others' choices.

You can keep up to date with what your GMB activists are doing to make work better by going to [www.gmb.org.uk/uber](http://www.gmb.org.uk/uber)

Please remember the pandemic is here to stay. It has not gone away.

Keep safe out there.



## **Yours in Solidarity**

**Ali, Hanib, Saman, Patrick, Akbar and Mick**

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Dear GMB Member,

Your Voice Matters. Each year your GMB National Team will consult with you via a Survey to find out what you and other members want to see GMB campaigning on industrially.

Your GMB Negotiating team is embarking on this consultation exercise because your voice matters and the agreement with Uber gives GMB members rights to have a say on your benefits, terms and conditions and treatment in your work.

We know that things are far from perfect in the world of work today, but by being part of the collective and having a voice means you are not alone and on your own. There are issues that affect you day in day out in your work, and we can raise these matters at the correct level with the company to try and rectify these matters. This helps to make your work better and more secure.

When some ill-informed people question the valuable role that GMB Trade Union has played in gaining Uber drivers legal and worker rights, 12.5% holiday pay, pay protections, other benefits and making drivers voices heard in the boardrooms of Uber, all this was achieved because of the collective strength of Uber drivers who have union power.

**Please do not ignore this email:** It is essential that all GMB Union members spend a couple of minutes of their time and respond back to this consultation survey exercise before it closes at 10.00 a.m. on 10<sup>th</sup> March. To access the survey please click on this link here: <https://forms.office.com/r/HLPa9e49a7> (you will require your membership number).

## **In Solidarity**

**Ali Haydor, Habib, Saman, Akbar, Patrick and Mick**

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### **Newsbrief No6/ 2022**

**11/02/2021**

**Dear GMB Union Member,**

GMB is advising you of a survey that the TUC is undertaking on behalf of all affiliated British trade unions who want to know more about the experiences of Black\* workers in relation to health and safety at work.

The TUC needs as many workers as possible to complete this survey, to help give the best and most reliable information, to help give trade unions stronger arguments for positive change and outcomes.



Please can you help us by completing this very important survey?

**To go to and complete click on the SURVEY LINK:**

**[https://greenwichuniversity.eu.qualtrics.com/jfe/form/SV\\_6DWQENMMhDQInQG](https://greenwichuniversity.eu.qualtrics.com/jfe/form/SV_6DWQENMMhDQInQG)**

(\*Black is a term the TUC uses to include all those of African, Asian, Arab, Caribbean heritage, BAME)

**The survey will close on Thursday 3<sup>rd</sup> March.**

**Best wishes from your GMB Union national team of representatives**

**Mick, Ali, Habib, Patrick, Saman, Akbar**

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**22/12/2021**

**Newsbrief No5 issued yesterday, contained a mistake on membership fees this has now been corrected. See below.**

Dear Colleagues,

2021 will soon be behind us, and in its conclusion, we wanted to thank you for your continued support and membership in helping to create a growing network of GMB members and activists. It has been a long journey and some members have been right at the very start of our campaign to unionise and make work better at Uber.

We wanted to share with you a couple of important issues that perhaps you are not aware of. GMB members are able to access support and advice whilst driving on the Uber platform and other platforms too.

### **GMB Representation for Uber drivers**

You may have noticed that GMB has a very good record in representing Uber drivers on deactivations. It is skilled GMB regional organisers/ GMB representatives that undertake this work. *There are some organisations promoting that they do this activity, but actually ask the member to then get in touch with their MP? Why are some drivers paying monies to these organisations when they then outsource their representations to someone who does not know the issues that Uber drivers are faced with day in and day out?*

GMB do not claim to win every case that comes our way, but we have a 98% success record with overturning suspensions and deactivations on the Uber platform. This is a major protection for Uber drivers that was previously denied them. GMB also has a 24/7 criminal advice representation scheme for all drivers. Further information is provided here [NEW\\_UBER\\_A4\\_HUB\\_POSTER- UPDATED 19-11-21 \(gmb.org.uk\)](#)

GMB Union has years of experience representing drivers from both the Hackney Carriage and Private Hire communities. We also have a very good track record representing members who appear before licensing officers/ regulators and magistrates' courts too.

If drivers want committed and effective representation then join GMB now at [www.gmb.org.uk/join](http://www.gmb.org.uk/join)



Do not wait until you need help to join, due to costs we may not be able to assist.

## Take a Look at Eazitax

We recently launched a new personal taxation and accountancy scheme with Eazitax for our self-employed members. Hundreds of GMB members have made enquiries about this personal service. The offer can be assessed on Eazitax GMB page at <https://www.eazitax.co.uk/gmb/>

## National Email Communication - Newsbriefs

Our rapidly growing membership means that our GMB National Reps rightly need help and assistance in helping to keep members on the ground informed. Also, it is sensible to be able to reach out to potential members too. Our intention is to send out a monthly communication called a Newsbrief (just like tis one) to keep all members updated. GMB Newsbriefs will also be posted on our online drivers Hub at our Noticeboard area, click on [Uber Noticeboard | GMB](#) to view.

## GMB Local Contacts

Our members need and want more GMB Local Contacts on the ground in towns and cities to assist and advise members. We want GMB members who are Uber drivers just like you to be part of this growing network. Want to know more? then contact GMB at this email [uber@gmb.org.uk](mailto:uber@gmb.org.uk) and address it for the attention of Mick.

## What is the membership fee for an Uber driver joining GMB?

There are two main rates for GMB membership.

-Grade 1 for those working and earning over 20hrs a week ( covers you wherever and whoever you work for = £14.57 per month

**-Grade 2 is the default rate for a driver** because we work your hours out to be "**an average of paid driving hours**" which across the year could be on or around 20hrs per week or less = **£8.40 per month.**

GMB membership covers you wherever and whoever you work for ie multiple jobs etc. ***Most drivers appear to be joining GMB an £8.40 per month.***

**No other union offers private hire/ Uber drivers' advice, protection and representation 24hrs/ 7 days a week for as little as £8.40 per month.**

## Contacting GMB

Your GMB membership card contains an important number for you to call should you require representation. Or you can email a dedicated email address at [uber@gmb.org.uk](mailto:uber@gmb.org.uk) or you can click on [Need support? | Contact us | GMB](#)

**GMB National Reps Contacts Details for our GMB regions/ nations as follows.**

## GMB National Reps Uber Contact details



<b>Ali Haydor Chair</b>	<b>Ali26@live.co.uk</b>	<b>07402 434241</b>	<b>Southern Region Southampton GLH</b>
<b>Habib Rehman</b>	<b>Vice Chair</b>	<b>habibrehman75@icloud.com</b>	<b>07971 268085</b>
			<b>NW&amp;I Region Manchester GLH</b>
<b>Patrick Masih</b>		<b>masihpatrick8@gmail.com</b>	<b>07921 238547</b>
			<b>Wales&amp;SthWest Bristol GLH</b>
<b>Ali Akbar Mohamed</b>		<b>mohamedakbarali@gmail.com</b>	<b>07428387788</b>
			<b>London Region London GLH</b>
<b>Mr Saman Radin</b>		<b>sam.radin33@yahoo.com</b>	<b>07703 664008</b>
			<b>Birmingham WM Region Birmingham GLH</b>
<b>Vacancy</b>			<b>Yorkshire/ Northern Regions</b>

May we wish members a happy holiday over the festive season, and may we wish you all a healthy and happy New Year in 2022.

**Mick Rix**

**GMB National Officer**

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**21/12/2021**

Dear Colleagues,

2021 will soon be behind us, and in its conclusion, we wanted to thank you for your continued support and membership in helping to create a growing network of GMB members and activists. It has been a long journey and some members have been right at the very start of our campaign to unionise and make work better at Uber.

We wanted to share with you a couple of important issues that perhaps you are not aware of. GMB members are able to access support and advice whilst driving on the



Uber platform and other platforms too.

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If drivers want committed and effective representation then join GMB now at [www.gmb.org.uk/join](http://www.gmb.org.uk/join) Do not wait until you need help to join, due to costs we may not be able to assist.

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GMB membership covers you wherever and whoever you work for ie multiple jobs etc.  
***Most drivers appear to be joining GMB at £8.40 per week.***

**No other union offers private hire/ Uber drivers' advice, protection and representation 24hrs/ 7 days a week for as little as £8.40 per month.**

### **Contacting GMB**

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**GMB National Reps Contacts Details for our GMB regions/ nations as follows.**

#### **GMB National Reps Uber Contact details**

Ali Haydor	Chair	<a href="mailto:Ali26@live.co.uk">Ali26@live.co.uk</a>	07402 434241	Southern Region Southampton GLH
Habib Rehman	Vice Chair	<a href="mailto:habibrehman75@icloud.com">habibrehman75@icloud.com</a>	07971 268085	NW&I Region Manchester GLH
Patrick Masih		<a href="mailto:masihpatrick8@gmail.com">masihpatrick8@gmail.com</a>	07921 238547	Wales&SthWest Bristol GLH
Ali Akbar Mohamed		<a href="mailto:mohamedakbarali@gmail.com">mohamedakbarali@gmail.com</a>	07428387788	London Region London GLH



**Mr Saman  
Radin**

**sam.radin33@yahoo.com**

**07703  
664008**

**Birmingham WM  
Region**

**Birmingham GLH**

**Yorkshire/  
Northern Regions**

## **Vacancy**

May we wish members a happy holiday over the festive season, and may we wish you all a healthy and happy New Year in 2022

**Mick Rix**

**GMB National Officer**

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**06/12/2021**

**Dear Colleagues,**

GMB are launching a new accountancy service for GMB members who are self-employed. The company providing this service for GMB members have years of experience of providing a professional and personal accountancy and taxation advice service. Many GMB members who are Hackney Carriage/ Private Hire already use this company's services. Eazitax are also offering to GMB members only a vastly reduced introductory offer rate.

You can click the link here to view the service [www.eazitax.co.uk/gmb](http://www.eazitax.co.uk/gmb)

The number to call is 020 8529 2600 and use this code GMB25, this will allow you to get the discount.

Eazitax also have training videos which help with record keeping and registration etc, and tax jargon booklets too. You may find these useful too.

Kind regards

**Mick Rix**

**GMB National Officer**

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**30/11/2021**

**Dear Colleagues,**

We wanted to inform GMB members that we have introduced some new services for drivers, we will be explaining in more detail shortly. These involve an accountancy



service for tax returns at a special GMB discounted rate, and a new 24/7 Emergency Police Station advice and representation service. Look out for GMB promotional materials on these new services.

From today GMB have launched a new bespoke and dedicated Hub for GMB members on our website. There is a contact area for drivers to contact GMB online in confidence, and there are QR codes which can be used for contact purposes too. We have also introduced a Noticeboard area where Newsbriefs like this one will be posted on the site, along with up to date press releases/ benefits and offers for drivers will also be on display. **The phone numbers for the 24/7 Emergency Police Station advice and representation service are also on display.**

**Please check out the link for the GMB Hub for drivers, click on it, [The union for Uber drivers | GMB](#) keep this link is safe and stored so you can refer to it when needed.**

**You can also access the GMB Noticeboard for up to date information, click on this link [Uber Noticeboard | GMB](#)**

### **It is Easy to Join GMB Union**

You can also advise other drivers that GMB Union is their union and that by being a member of GMB, drivers have a collective voice. Your membership covers you wherever you work; give them this link [The union for Uber drivers | GMB](#)

Grade 2 is the nominal membership fee it costs £8.40 per month, which takes into account your average "fare working hours" as an Uber driver.

### **There are many ways to contact your GMB Union**

GMB have set up a number of ways you can contact GMB for advice, support or to report a confidential matter, see below:

-click on the link [Need support? | Contact us | GMB](#)

-email us via our dediacted email: [uber@gmb.org.uk](mailto:uber@gmb.org.uk),

-contact your GMB local office, the number to call is on your membership card,

- Go to GMB website at [www.gmb.org.uk](http://www.gmb.org.uk) and click on this link [GMB Regions | GMB](#)

### **Do you want to become a GMB Local Contact?**

GMB have a team of National Reps, and a growing team of Local GMB Contacts. If you wish to join our team of Local GMB Contacts and assist a growing GMB membership, we need you to come forward. You will receive training, you will be part of a team of Local GMB Contacts based in towns and cities in our regions and nations reporting in to your GMB National Reps and your regional organisers. GMB is a lay member led union, and it is essential that lay members Reps and Local GMB Contacts are in charge of their workplaces and should be the focal point of member contact and outreach. Interested? We hope you are? **Contact us using this email [uber@gmb.org.uk](mailto:uber@gmb.org.uk).**



We hope you enjoy the new services, information systems, and contact points we have created. Do contact us and let us know.

Kind regards

**Mick Rix**

**GMB National Officer**

---

**March 2021**

Dear GMB Union members,

Since our last update to GMB members drivers for Uber a lot of changes have taken place. Firstly lots of new members have joined GMB Union, especially after our famous victories in the courts and then GMB Union helping to get that judgement applied equally for ALL Uber drivers. Secondly, we have been working hard to ensure that GMB landmark recognition agreement is settling in a starting to have GMB member who are Uber drivers Voices heard in the company boardroom.

Your GMB Representatives have formally met with Uber senior management on a range of issues. A number of good initiatives have come out of these meetings, which members may find of interest.

**Public Health Office inbound suspensions:** drivers will no longer be waitlisted upon receipt of track and trace inbounds but instead communication will be sent to affected drivers stating that they must follow government guidance (e.g only taking trips if they are satisfied, they have complied with the government guidance and will not pose risk to others).

**Driver Documentation:** We have raised with the company various individual driver cases raised by your GMB Reps. These were successfully resolved. However we believe there may still be a problem and we will continue to review. If drivers have problems get in touch with your GMB Rep or your GMB Officer.

**Toilet Access:** Your GMB reps have been looking at how Uber can improve access to toilet facilities for drivers. We know that drivers holding out and not going to the toilet can lead to public safety and personal health issues. TFL that provided a list of toilet facilities that drivers can use. You can view these at:

- <https://content.tfl.gov.uk/toilets-map.pdf>
- <https://tfl.gov.uk/help-and-contact/public-toilets-in-london>

Your GMB Reps will continue to look for other solutions with Uber, and other local authorities and in particular for locations outside of London.



**Instadoc:** A few members raised concerns with GMB regarding the potential impact of the new insurance requirements in London. Uber gave GMB a committed to allow drivers to continue to use any policy taken out before 31 December 2021 up to the point that it expires. Uber have also committed to reviewing cases with their insurance panel where drivers are disadvantaged by having to switch providers.

**GMB Representation:** In the last few months your GMB regional officials and reps have dealt with over 220 cases from GMB Uber drivers. Many for suspended accounts or deactivations. GMB representation to Uber on behalf of these members has so far had a 98% success rate. We know we will not win every case, but before GMB had an agreement with Uber, drivers had nowhere to go. GMB and our GMB members are creating a more secure workplace.

**GMB National Reps & GMB Local Contacts:** GMB have had a number of members come forward in our GMB Regions and they have asked to become GMB National Reps and GMB Local Contacts. GMB is a union run by the members and for the collective good of the members. That is why it is important to have solid lay member activists in control of their own organisation. We will be publishing more details of these fantastic GMB Uber drivers Reps shortly.

**GMB Noticeboard and Website Hub:** We are currently designing a website for GMB Uber drivers. There are a few tweaks to make, and it should be ready shortly. The site will include an area where Uber drivers can join, and also contact the union. The site will also provide useful information we send to members. There will also be space to showcase our GMB powerful representations and services that we provide for members. These services have only be achieved because of GMB drivers collective union power.

It is easy to contact GMB – send an email to [uber@gmb.org.uk](mailto:uber@gmb.org.uk) this will be dealt with in 24hrs.

It is easy like thousands of others to join GMB click on this link or tap it into Google [Join the union for Uber drivers | GMB](#)

With our very best wishes

**Mick Rix**

**National Officer, GMB Union**

## Previous Bulletins

## 2021 Bulletins

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